



Rightfit



Training Academy

# Competency Behaviour-Based Interviewing

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[www.rightfitglobal.com](http://www.rightfitglobal.com)

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# Competency Behaviour-Based Interviewing

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## **Intro:**

Job interviews are an especially critical component of the recruitment process in the hospitality and service industries. From your greeting style to interpersonal skills, every single element of your interaction is essential to determining your ability to meet service excellence standards.

Rightfit's Competency Behaviour-Based Interviewing program is specifically designed to help you master the interviewing by Hospitality Experts who bring over two decades of experience working with and training staff for leading international hospitality employers, including International Airlines and Hospitality employers, including The Address Hotel and Vida Hotels And Resorts.

The one-day course prepares candidates to aptly demonstrate their ability to meet service excellence standards that exceed expectations. Candidates are equipped to leave a lasting impression on their interviewers and pave their way for a successful and dynamic career in the industry.

## **About the Program:**

RightFit's Competency Behaviour-Based Interviewing program is offered as an Instructor lead one-day in-house training. The course will incorporate areas such as:

- Understanding competency and behaviour-based interview processes and techniques
- Effectively demonstrating competence and expertise
- Practice interview questions
- Effective communication skills and conversation style
- Exceeding Expectations
- Winning the interview

## **Objectives and Requirements:**

This highly effective module is designed to equip you with skills that take you to the next level.

This module is a prerequisite to becoming a Rightfit Prequalified Candidate giving you access to some of the best jobs long before others. We call it the Rightfit Advantage.

On completion of the program you will be awarded a RightFit Certificate Of Attendance. Your Rightfit status will be upgraded to that of a Prequalified Candidate.

## **Becoming a Rightfit Prequalified Candidate:**

Successful completion of the Competency Behaviour-Based Interviewing full-day program guarantees that you become a Rightfit Prequalified Candidate and is a prerequisite for being registered onto our database and for representation to one of our global high profile clients.

Rightfit Prequalified Candidates receive early notification of job assignments and automatically considered for job opportunities that their skills and experience makes them suitable for. It helps put you one step head!

## **How to enroll:**

You can enroll via our website or call our local office for the next available intake. Courses can be paid online via our PesaPal system (M-Pesa, Credit Card, Bank Transfer) and must be paid prior in order to confirm your attendance.