



Rightfit

**Today's Talent.
Tomorrow's
Success.**





**Realising
Excellence
Through
Human
Resources.**

Empowering Service Excellence With Passion. Right People. Rightfit.

At Rightfit, we believe the values of equality, fairness to all and transparency are at the centre of everything we do.

Exceptional service counts and businesses thrive on satisfied customers who recall the exceptional service and of those special occasions, made by the personal touch at hands of your employees willing to go that extra mile.

We believe every employee possesses the ability to be an overachiever, which is why we're passionate to impart the knowledge, values and lessons learnt in more than two decades of Hospitality and Hotel management to help unlock the potential that rests every candidate we train and represent.

At Rightfit, we assemble and ready an available talent force that guarantees success. Starting with that welcoming smile and leading in a desire to make customers feel great — it's a satisfaction that the powers business to success.

ABOUT US

Passionate in Excellence

At Rightfit, we believe that exceptional service starts with passion and in finding internal satisfaction in making others feel special.

Our commitment to ethical hiring, professional standards and quality is what sets us apart.

With more than two decades of hands on experience, we know exactly what it takes to identify, develop and assemble to best people to achieve service excellence.

Rich in Experience

From experience, we understand that the success of a business is driven by the strategies adapted and the quality of employees selected to drive them.

It's why Rightfit operates a unique personalised training program that ensures every individual that we represent undertakes the Rightfit training and behavioural assessments to ready them for international deployment.

Our pool of prequalified and background checked talent is personally trained in international customer experience and hospitality behavioural science as a prerequisite by Rightfit.

Our Commitment

Our commitment to excellence stands as an industry first. With a presence in Nairobi and Dubai, supported by our global footprint of EGI, Rightfit has a reputation for ensuring first class talent and an impeccable track record in job placement, candidate management, bespoke training and educational services and hospitality staffing.

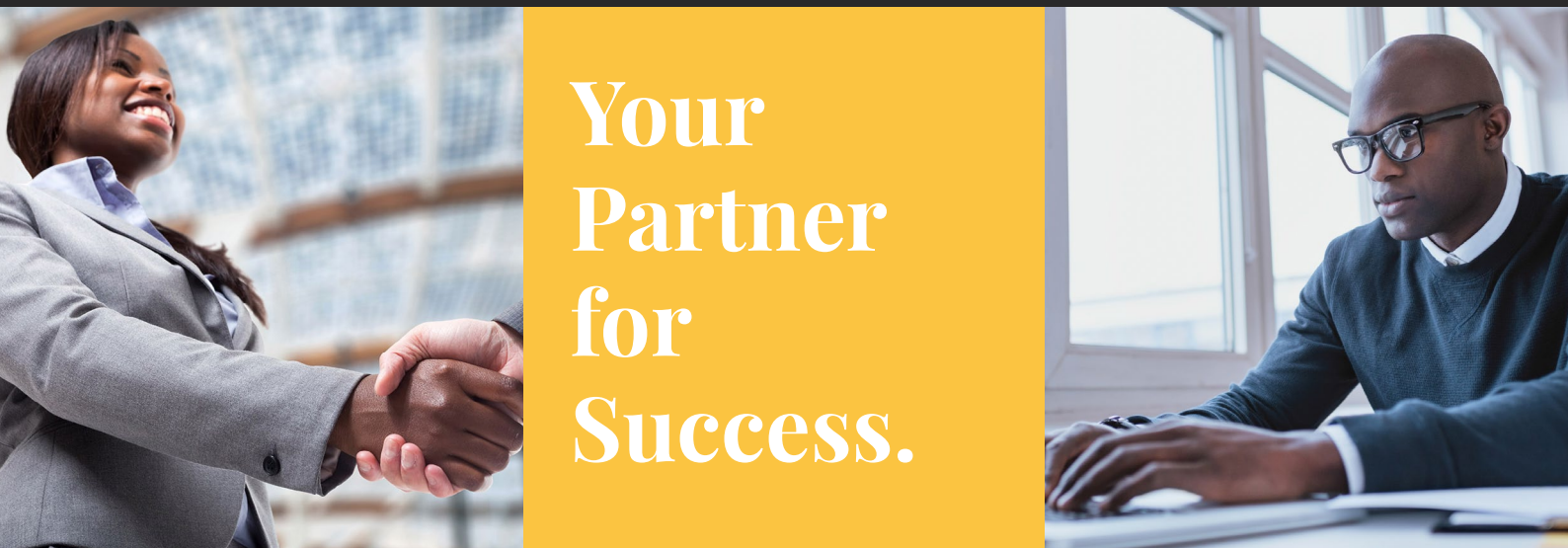
Right People. Rightfit.

Rightfit partners with some of the worlds leading brands and hospitality operators.

We are acknowledged as an industry leader offering HR services for the hospitality, aviation and guest services sectors.

Rightfit provides business solutions to international customers with a suite of whole-of-lifecycle talent services including HR consulting, Executive Search, Recruitment and specialist Training.

Rightfit works closely with global clients to solve business problems, increase performance, improve employee engagement and build teams of dedicated service professionals.



Rich in Industry Experience.

With over two decades of experience in the Hospitality, Travel and Leisure sector collectively, our team of dedicated and experienced consultants, are experts of their field. They partner with your business and work closely with you in order to understand your requirements and find you the best talent to compliment your requirements from our large pool of prequalified candidates.

Creating Talent & Uncovering Potential.

Rightfit doesn't just believe in traditional talent sourcing models. We create talent. We unearth hidden potential and groom it ready for you.

Our dedicated Rightfit Academy develops and trains talent to international standards.

This gives us access to some of the top quality candidates you can find in the Industry and some that are simply ready to be discovered just like diamonds.

Ethical & Transparent.

Rightfit works diligently and intelligently to ensure that the needs of our clients come first.

We are strong believes in collaboration, honesty and integrity. We're not afraid to push the envelope or encourage restraint. We are only as good as the reputation of our clients, and we willingly put our own reputation on the line to ensure that they get as much out of the relationship as we do.

Our reward is delivered through our clients and our candidates achievements.



Everyone has a Talent. We connect it Right.

Rightfit partners for success to increase performance through people. We help clients reach new heights in the delivery of service excellence.

Providing business solutions with a suite of whole-of-lifecycle talent services including HR consulting, Executive Search, Recruitment and specialist Training, our international knowledge and first-hand experience provides our clients with guidance, confidence and results.

Direct Recruitment & Placement

Rightfit identifies and selects only the best candidates for deployment internationally and locally. Backed by an international executive search firm, our recruitment and placement services incorporate best practice selection methods and assessment tools to help you find tomorrow's leaders. Rightfit personally trains and prepares each individual candidate and ensures only the highest calibre of person is recommended.

Connect With Top Talent

With a large range of skills and experience available our capabilities service the full vertical of roles and functions within our client's operations. Our unique behavioural testing and background checking tools is a prerequisite for every candidate that we represent.

Bespoke Training Academy

Rightfit's Training Academy helps organisations to capitalize on their most promising growth opportunities and achieve optimal results by delivering innovative and superior training solutions. Providing specialist training, delivering everything from hospitality and guest services to custom content development and leadership training solutions, our highly qualified, industry experts use interactive methodology ensure that the valuable lessons learned in our workshops that can be quickly implemented back in your workplace.

International Workforce Deployment

As a full-service agency, we prepare and ready talent for international deployment, making your job to induct these employees into your teams easily. We handle and manage all documentation, travel arrangement and medical test requirements and can adapt your bespoke processes into our services. For large scale hiring programs, Rightfit can bring together a pool of pre-qualified talent for assessment and manages the end to end process saving you time and with our unique training programs.

Onsite Management Programs

If you have a large contingent workforce and need to ensure accountability and productivity at all times, Rightfit's Onsite Management Program is your solution. Rightfit's program starts with discovery of your critical objectives and results in our clients having a workforce management program that delivers on every goal.

Consultancy

Rightfit brings more than two decades of experience in establishing first class service operations. Our international practice consultants can lead and assist your business to help refine, set up or drive increased performance. Rightfit's Consulting Group is a leading boutique provider of performance and outcome driven hospitality consulting services across Business Performance, Operations and Human Capital.



**Knowledge.
Performance.
Impact.**

Short Course & Leadership Development Programs

Rightfit provides a range of purpose built Short Course Programs designed to identify and prepare your workforce for future leadership and service excellence.

	Rightfit Getting Started Program
	Be My Guest - Customer Excellence
	Hospitality Services & Technical Training
	Basic and Advanced Skills Training
	Advanced Supervision Skills Training
	Effective Communication Skills
	Leadership Fundamentals
	Sales & Marketing Skills
	Performance Appraisal Training
	Effective Supervisory Skills
	Train-the-Trainer Programmes
	Work and Travel Culture

Latest Online Assesment Tools

Every job requires a specific behavioural style for it to be done successfully.

In addition, validating candidate skills and linking this to their future training and development is critical to selecting, retaining and developing the right person for your business.

Best of all MyProfile Assessments are economical, reliable and highly accurate.

MyProfile Behaviourial Assessment

People who are well suited to their job are more productive, happier and less stressed than those whose personal style is not a good match to the job.

They work in harmony with others and see every day as a rewarding challenge.

By using MyProfile's Behaviourial Assessments you can reduce stress and improve productivity and reduce risk of a bad hire.

MyProfile for Employers

Myprofile helps you find the right person, with the right attitude.

Myprofile is one of the fastest, most cost effective and easiest ways to help identify the best candidate for the job, helping you identify these behavioural styles and talent matches that best suit the job.

Coupled with Rightfit's comprehensive range of Skill Check Assessments, Skill Check is an easy-to-use, effective way to ensure you are selecting the right person the right job.



Our Executive leadership team is rich in experience and passionate for service excellence having shaped the customer experience of some of world's leading hospitality groups including The Address, Vida Resorts, Fairmont Hotels, InterContinental Hotels Group and leading international airlines.

Understanding first hand what it takes to succeed in the world of hospitality. Rightfit knows exactly what services excellence looks and feels like. We're down-to-earth, practical and work closely with you to understand your requirements and to offer first-class solutions to drive service excellence.

We're passionate to impart the knowledge, values and lessons learnt in more than two decades of Hospitality and Hotel management to help in unlock potential that rests inside every person we work with.

Ethics. Transparency. Fairness to all.



Rightfit

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